

Housing Support Officer
Relief Panel

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Job Location:	Galway Simon Community Residential and Community Support Services	
Contract Details:	Relief Panel contract	
Salary & Benefits:	 Hourly Rate Sundays: Time and a Half Public Holidays: Double Time Employee Assistance Program Bike to Work Scheme Death in Service benefit – 2 times basic annual salary 	
Job Purpose:	The Relief Worker will be engaged on the authority of the Service Manager(s) to provide short-term locum cover for planned and un-planned absences, in the supported housing and other services operated by Galway Simon Community.	
Main duties & Responsibilities:	 To work on a rota system involving sleepover and weekend shifts as required. Undertake a range of duties in relation to the good management of the houses and the welfare and support of clients, including cooking, shopping, and cleaning in services as required. Assist and support clients to take an active part in the running of the houses and attend to their responsibilities in relation to personal hygiene, cooking and cleaning etc. Assist clients to take part in activities, work projects, social events, hobbies, building up personal relationships, personal development and developing a sense of community within the houses. Act as an advocate for clients both within the community and outside agencies. Ensure clients attend appointments at health centres, hospitals, doctors, and all other arrangements outside the residential houses. Assist clients with mobility problems and ensure that all areas in the house are kept in a safe and clean condition. Participate in regular fire drills and training programmes as required. Attend regular meetings to discuss arrangements for running the houses and client welfare, and to keep appropriate records in relation to the management of the services. Maintain confidentiality at all times on matters relating to clients. Account for monies allocated for expenditure or collected as charges in the services. Provide support to clients, provide informal supervision to volunteers and deal with medication dispensing. Relief staff are expected to ensure compliance with all organisational Health and Safety procedures within our services to ensure a safe, healthy and secure environment for all employees, clients and visitors. 	

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	All staff must comply with relevant organisational policies and procedures, including	
	our code of conduct and confidentiality policies.	
	Carry out any other duties that may arise from time to time as determined by	
	management, permanent staff or any other appointed supervisor.	
	The above job description is not intended to be a comprehensive list of all key	
	duties/responsibilities involved and consequently, the person can be required to perform	
	other duties as appropriate to the position, which may be assigned to them from time to	
	time.	
Person specification:	Essential	
	■ Degree in social care or a related discipline and have already or commit to	
	registering with CORU as a Social Care Worker before end of the grandparenting	
	registration period.	
	 1 years' experience working in a similar role within a social care setting. 	
	Experience of record keeping and report writing	
	 Subscribe fully to Galway Simon Community values and mission 	
	Desirable	
	Candidates with one or more of the following will have a distinct advantage	
	Full clean driving licence	
	 Health and safety training 	
	 Previous experience of Lone Working 	
	 Experience of working with vulnerable and disadvantaged groups 	
To apply:	All applicants should submit a CV to jobs@galwaysimon.ie, by midnight on closing date	
	on 24 th November 2024	
	Applications will be shortlisted on a regular basis, and we may offer the post before the	
	closing date.	
Galway Simon Community is a	Galway Simon Community is an equal opportunities employer and welcomes applications from all sections of the community.	

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